



CYNTHIA D. BANKS
Director

COMMUNITY AND SENIOR SERVICES OF LOS ANGELES COUNTY

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"To Enrich Lives Through Effective And Caring Service"

BOARD OF SUPERVISORS

GLORIA MOLINA
YVONNE B. BURKE
ZEV YAROSLAVSKY
DON KNABE
MICHAEL D. ANTONOVICH

June 5, 2007

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

LOS ANGELES COUNTY AREA AGENCY ON AGING FISCAL YEAR 2007-08 AREA PLAN UPDATE (ALL SUPERVISORIAL DISTRICTS) (3-VOTES)

IT IS RECOMMENDED THAT YOUR BOARD:

1. Approve the Fiscal Year (FY) 2007-08 Planning and Service Area Plan Update (Attachment A).
2. Authorize the Director of Community and Senior Services (CSS), or designee, to sign the Letter of Transmittal (Attachment B) on behalf of the Chair of the Board and submit the plan to the California Department of Aging (CDA).

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The recommended actions are necessary for the department to submit the FY 2007-08 Area Plan Update to the CDA for approval. CDA approval of the Area Plan Update is a required condition of the State's agreement with the Area Agency on Aging (AAA).

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The AAA Advisory Council had the opportunity to participate in the planning process and review and comment on this document.

The CAO has reviewed and concurs with the recommended actions. County Counsel reviewed and approved Attachment A.

The plan update reflects a coordinated services system under the jurisdiction of the department for functionally impaired adults and older adults and describes needs and agency goals and objectives. New objectives to be implemented in FY 2007-08 include:

- Expand Information and Assistance services to older adults in the areas of transportation, homelessness/veterans' services, mental health, Lesbian-Gay-Bisexual-Transgender (LGBT) and older women's issues.
- Develop AAA emergency and disaster plans in concurrence with new regulations and CDA guidance.
- Raise public and professional awareness of the AAA, its mission and available services.

Implementation of Strategic Plan Goals

The recommended actions support the Countywide Strategic Plan Goals of Service Excellence, Organizational Effectiveness, and Fiscal Responsibility.

Performance Measures

All agencies contracting with the department are required to develop benchmark criteria for each of their performance standards. The department will assess the agencies' performance during each monitoring visit.

FISCAL IMPACT/FINANCING

The contracted nutrition and supportive services programs described in the update are financed by the federal Older Americans Act (OAA), State, and local funds.

IMPACT ON CURRENT SERVICES

Approval of the Area Plan Update for FY 2007-08 will enable the AAA to continue with its home- and community-based long-term care initiatives and programs. These programs provide opportunities for functionally impaired adults and older adults to live out their lives with maximum independence and dignity in their own homes and communities.

Respectfully submitted,



CYNTHIA D. BANKS
Director

Attachments (2)

c: David E. Janssen
Raymond G. Fortner, Jr.
Sachi A. Hamai
J. Tyler McCauley

COUNTY OF LOS ANGELES – AREA AGENCY ON AGING

2007-08 Update

DRAFT: Pending Board Approval

2005-09 AREA PLAN

***Future-Focused Leadership:
Building and Reinventing***

maximizing independence, dignity, and choice through a continuum of care



under the older americans act and the older californians act

TABLE OF CONTENTS

CONTENT OF AREA PLAN UPDATE

1. Letter of Transmittal*

*To ensure timely submission to CDA, the Area Plan Update is in draft form. The Letter of Transmittal will be submitted upon approval of the Area Plan Update by the Board of Supervisors, scheduled for June, 2007.

2. Area Plan Checklist

3. Narrative Description of Significant Changes

4. Revised or New Objectives

5. Appendix II, Public Hearings

6. Organization Chart

5. Revised Service Unit Plan*

*Electronically submitted and not in hard copy

6. Budget*

*Electronically submitted and not in hard copy

SECTION 1

Transmittal Letter

County of Los Angeles Board of Supervisor review and approval will occur in June, 2007 and the letter will be submitted immediately afterward.

SECTION 2

THE 2007-'08 AREA PLAN UPDATE CHECKLIST

Includes Title III (B, C, D, E), V, VII, Community-Based Service Programs (CBSP), and the HICAP

Instructions: Check the boxes ☐ for completed items, as applicable. For completion of the Four-Year Plan, check the boxes in column C. For any unchecked box, provide an explanation on the last page of this checklist. For Annual Updates, check the boxes in the applicable year. **Section number six, Narrative Description of Relevant Changes, applies only to the Area Plan Update.**

1. Necessary Copies and Format

REQUIRED

A	B	C	D	E	F
General Requirements for the Four-Year Plan	Annual Update Requirements	2005-09 Four-Year Plan	2006-07 Annual Update	2007-08 Annual Update	2008-09 Annual Update
All information is provided on single-sided sheets.	Yes	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
A copy of the Area Plan has been E-mailed to the Department.	Yes	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
An original copy of the Area Plan, Area Plan Checklist, and all required documents are attached.	Yes	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

2. Transmittal Letter

REQUIRED

A	B	C	D	E	F
General Requirements for the Four-Year Plan	Annual Update Requirements	2005-09 Four-Year Plan	2006-07 Annual Update	2007-08 Annual Update	2008-09 Annual Update
The Transmittal Letter signed by the AAA Director, Chair of the Advisory Council, and Chair of the Governing Board, has original signatures and is attached. *	Yes	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> Pending Board Approval	<input type="checkbox"/>
The signed Transmittal Letter will be submitted by: 07/05/05, 05/01/06 for 06-07 Update (enter date)	Yes	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> June, 2007	<input type="checkbox"/>

*Note: Approval of the Area Plan will be delayed pending receipt of a fully executed Transmittal Letter.

3. Strategic Plan: REQUIRED if a Strategic Plan is submitted as the Area Plan

A	B	C	D	E	F
General Requirements for the Four-Year Plan	Annual Update Requirements	2005-09 Four-Year Plan	2006-07 Annual Update	2007-08 Annual Update	2008-09 Annual Update
A Strategic Plan was submitted as the Area Plan. (A Strategic Plan Cross Reference Index is available by contacting CDA).	Yes, If applicable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. Description of the Planning and Service Area (PSA)**REQUIRED**

A	B	C	D	E	F
General Requirements for the Four-Year Plan	Annual Update Requirements	2005-09 Four-Year Plan	2006-07 Annual Update	2007-08 Annual Update	2008-09 Annual Update
A brief description of the physical characteristics of the PSA is included.	Yes, If changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A description of the demographic characteristics of the PSA is included.	Yes, If changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A description of the unique resources and constraints existing within the PSA is included.	Yes, If changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A broad description of the existing service system within the PSA is included.	Yes, If changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. Description of the Area Agency on Aging**REQUIRED**

A	B	C	D	E	F
General Requirements for the Four-Year Plan	Annual Update Requirements	2005-09 Four-Year Plan	2006-07 Annual Update	2007-08 Annual Update	2008-09 Annual Update
A description of the type and characteristics of the AAA.	Yes, If changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A Mission Statement.	Yes, If changed	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A current Organization Chart.	Yes, If changed	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
A description of how the AAA provides visible leadership in the development of community-based systems of care.	Yes, If changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The Agency type; such as Public, Private Non-Profit, or Joint Powers.	Yes, If changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The AAA's funding sources.	Yes, If changed	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

6. Narrative Description of Relevant Changes – REQUIRED FOR UPDATE ONLY

This section must include all changes related to all programs of services funded by grants from CDA

A	B	C	D	E	F
Update Requirement	Annual Update Requirements	2005-09 Four Year Plan	2006-07 Annual Update	2007-08 Annual Update	2008-09 Annual Update
Introduction with Narrative Description of Significant Changes, including estimated number of low-income, minority seniors	Yes		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
New, continued, revised, completed, or deleted goals and objectives are identified.	Yes		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Discussion of major changes and effects to the PSA and/or AAA.	Yes		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Changes that may have reduced or increased quality or quantity of service.	Yes		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

7. The Planning Process

REQUIRED

A	B	C	D	E	F
General Requirements for the Four-Year Plan	Annual Update Requirements	2005-09 Four-Year Plan	2006-07 Annual Update	2007-08 Annual Update	2008-09 Annual Update
Discussion of steps involved in the planning process and how they fit in with the overall planning cycle.	Yes, If changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Discussion of the needs assessment process.	Yes, If changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Discussion of targeting.	Yes, If changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Identification of priorities.	Yes, If changed	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

8. Goals and Objectives, including Targeting, Needs Assessment, and Service Unit Plan

REQUIRED

A	B	C	D	E	F
General Requirements for the Four-Year Plan	Annual Update Requirements	2005-09 Four-Year Plan	2006-07 Annual Update	2007-08 Annual Update	2008-09 Annual Update
A goal and/or objective is identified for each program or service.	Yes	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Goals and Objectives are included for each program or service funded by the AAA from the following sources: Check all that apply <input checked="" type="checkbox"/> Title III B <input checked="" type="checkbox"/> Title III B/VII(a)(b) <input checked="" type="checkbox"/> Title III C1 <input checked="" type="checkbox"/> Title III C2 <input checked="" type="checkbox"/> Title III D <input checked="" type="checkbox"/> Title III E <input checked="" type="checkbox"/> Title V <input checked="" type="checkbox"/> HICAP <input checked="" type="checkbox"/> CBSPs	Yes	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Goals and objectives identified serve to create, expand, or enhance AAA direct or contracted services.	Yes	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Title III B Program Development (PD) and Coordination (C) activities are distinctly identified.	Yes	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Objectives clearly indicate the nature of the action, the party responsible for the action, the outcome of the action, how the action will be measured, and projected start and end dates of each objective.	Yes.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
The Units of Service on the SUP are tied to a specific goal.	Yes	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Targeting criteria have been met and are included:⇒Specific objectives: for providing services to low-income minority individuals; ⇒Specific objectives for providing services to older individuals with disabilities, with particular attention to individuals with severe disabilities;	Yes, If changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

⇒ Specific objectives for providing services to older individuals with limited English-Speaking ability; and ⇒ Specific objectives for providing services to caregivers					
A description of Needs Assessment Activities is included.	Yes, If needs assessment activities are planned or have been completed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A	B	C	D	E	F
General Requirements for the Four-Year Plan	Annual Update Requirements	2005-09 Four-Year Plan	2006-07 Annual Update	2007-08 Annual Update	2008-09 Annual Update

9. Older Americans Act Assurances

Older Americans Act Assurances	No	<input checked="" type="checkbox"/>			
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10. Appendices**REQUIRED, IF CHANGES HAVE OCCURED**

IA. Notice of Intent to Provide Direct Services (if applicable)	Yes, If changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
IB. Request for Approval to Provide Direct Services (if applicable)	Yes, If changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
II. Public Hearings	Yes	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
III. Governing Board	Yes, If changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
IV. Advisory Council	Yes, If changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
V. Priority Services	Yes, If changed	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
VI. Community Focal Points List	Yes, If changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VII. Multipurpose Senior Center Acquisition and Construction Compliance Review	Yes, If changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VIII. Title III E Family Caregiver Support Program	Yes, If changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
IX. Sample Organization Charts, Planning Process and Funding Sources/Program Descriptions	No				
X. Legal Services	Yes, if changed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

For any unchecked boxes, identify the section number and provide an explanation: IA, IB, NA. III, IV, VI, VII, VIII, X: No change at this time.

SECTION 3

Narration of Significant Changes

The purpose of the 2007 – 2008 Area Plan Update is to provide a report of changes that have surfaced since the four year, 2005 – 2009 County of Los Angeles Area Agency on Aging Area Plan was developed originally. These changes reflect the dynamic nature of the inclusive planning process involved in developing this key document. PSA 19, the County of Los Angeles Area Agency on Aging, has identified new objectives and a need to revise the anticipated completion dates on some current objectives. These modifications will improve the course of the 2005 – 2009 Area Plan. They are presented by page order, for insertion into the four-year Area Plan.

SECTION 4

Revised or New Objectives

Page 24-1-1

Objectives (a) Nature of the Action (b) How Action will be Accomplished (c) Anticipated Outcome (d) Measurement of Outcome	Project Start & End Dates	Title IIIB Funded PD or C	Accountable Party/Lead	Status
<p>1.6 Provide training and resources to nutrition service providers on enhancements to HDM screening, such as falls prevention risk assessment, depression screening, and diabetes care.</p> <p>Revised Objective: (a) Nature of the action: Improve Nutrition Screening Initiative reporting; (b) How the action will be accomplished: ENHANCE Registered Dietitians will train Nutrition Project Directors and staff on how to complete the Nutrition Screen; (c) Anticipated outcome: Nutrition agencies will improve accuracy of Nutrition Screening data reported to California Department of Aging; (d) Measurement of outcome: Comparison of Nutrition Screen data from 2005-2006 with 2006-2007 data.</p> <p>Rationale for Revision: Objective was unfocused in original format, with one subcomponent involving tasks that exceed nutrition provider training and certification (e.g., depression screening). Revision clarifies what the objective is targeting and provides a measurement of outcome.</p> <p>2007/08 Update: This objective will be extended to allow sufficient time to collect data for evaluation.</p>	07/01/05-06/30/09	Title III-D	Sue Kennedy	Revised Continue through fiscal year 08-09

Objectives (a) Nature of the Action (b) How Action will be Accomplished (c) Anticipated Outcome (d) Measurement of Outcome	Project Start & End Dates	Title IIIB Funded PD or C	Accountable Party/Lead	Status
<p>1.7 Survey Information and Assistance workers (I&A) and care managers to determine training needs in the area of service to caregivers; development training program to meet training needs; and arrange for training to include information on approaches to assist caregivers to make long-term care choices.</p> <p>Revised Objective: (a) Ensure ease and breadth of Information and Assistance (I&A) services operationally; (b) Survey I&A workers on information and assistance resource and systems adequacy, used to respond to consumer inquiries; identify gaps, develop and implement remedial solutions; (c) Improvement of I&A service operations; (d) follow-up survey of I&A workers to confirm that gaps have been eliminated and better efficiency realized.</p> <p>Rationale for Revision: Clarify the target of the objective and provide measurement of outcome.</p> <p>2007/08 Update: This objective will be extended to allow sufficient time to assess I&A, collect and interpret data for evaluation.</p>	07/01/05-06/30/09	PD	Robert R-Moore	Revised Continue through fiscal year 08-09

Objectives	Project Start & End Dates	Title IIB Funded PD or C	Accountable Party/Lead	Status
<p>1.8 Nature of the Action: Expand Information and Assistance services to older adults in health, homelessness/veterans services, Lesbian-Gay-Bisexual-Transgender (LGBT), mental health, and older women's issues;</p> <p>How Action will be Accomplished: Evaluate and determine collaboration options across service divisions within Department of Community and Senior Services (DCSS), and conduct feasibility study with the Housing and Urban Development (HUD), Veterans Affairs (VA), the Department of Health Services (DHS), Info-Line (211), the Department of Mental Health (DMH), and community advocates on partnering with the AAA in developing Information and Assistance gateways to available services in each area;</p> <p>Anticipated Outcome: The development of mutually approved plans / agreements among the aforementioned departments and the AAA on coordinating a single point of contact, and local Information and Assistance to health, homelessness/ veterans, mental health, and older women's services;</p> <p>Measurement of Outcome: Collaborative plan within DCSS and between DMH, HUD, DHS and AAA on the development of centralized and local Information & Assistance operational format. Delineation of the implementation of a pilot program and the expansion plan will be in the 2009-2013 Area Plan.</p>	07/01/07-06/30/09	C	AAA Director & DCSS Executive Managers	New

Objectives	Project Start & End Dates	Title IIIB Funded PD or C	Accountable Party/Lead	Status
<p>1.10 Nature of the Action: Develop AAA emergency and disaster plans in concurrence with new regulations and CDA guidance;</p> <p>How Action will be Accomplished: By following the CDA Disaster Assistance Handbook and AB 2990, the evaluation of existing resources within DCSS, and in cooperation with County Office of Emergency Management (OEM);</p> <p>Anticipated Outcome: Develop AAA emergency and disaster plan, inclusive of implementation procedures, operations plan, training, and I&A instructions;</p> <p>Measurement of Outcome: Production of AAA emergency and disaster plan. Implementation specifics will be incorporated into the 2009-2013 Area Plan.</p>	07/01/07-06/30/09	PD	Geraldo Rodriguez	New

Objectives	Project Start & End Dates	Title IIIB Funded PD or C	Accountable Party/Lead	Status
<p>1.11 Nature of the Action: Raise public and professional awareness of the AAA, its mission and available services;</p> <p>How Action will be Accomplished: Through a multi-faceted approach, including outreach, flyers, website development, news releases, volunteer activity;</p> <p>Anticipated Outcome: Increased public and professional involvement and use of AAA Information and Assistance resources;</p> <p>Measurement of Outcome: 15% increase in number of website "hits," and I&A phone call volume.</p>	07/01/07-06/30/09	PD	Anna Avdalyan	New

Objectives (a) Nature of the Action (b) How Action will be Accomplished (c) Anticipated Outcome (d) Measurement of Outcome	Project Start & End Dates	Title IIIB Funded PD or C	Accountable Party/Lead	Status
<p>2.8 Develop outcome measures for the Integrated Care Management Program (ICMP) to determine care management services impact on client's functioning and quality of life.</p> <p>Revised Objective: (a) Establish measurement of ICMP process and utilization outcomes; (b) Provider documentation reviews and submission of information for conversion to measurement; (c) Capacity to determine provider performance related to program structure and objectives, and establish utilization management system, both critical in identifying opportunities for improvement; (d) From thresholds or trigger points that evolve from baseline measurements.</p> <p>Rationale for Revision: Clarification of objective and its measurement.</p> <p>2007/08 Update: This objective will be extended to allow sufficient time to evaluate what metrics will best fit the redesign of the ICMP and establish automation updates to support the activity.</p>	07/01/05-03/01/09	PD	R. R-Moore	Revised Continue through fiscal year 08-09

Objectives (a) Nature of the Action (b) How Action will be Accomplished (c) Anticipated Outcome (d) Measurement of Outcome	Project Start & End Dates	Title IIIB Funded PD or C	Accountable Party/Lead	Status
<p>2.9 Expand the ENHANCE Medication Management Project's pharmaceutical review at education clinics to include drug-drug interactions in addition to food-drug interactions.</p> <p>Revised Objective: (a) Nature of the action: Pilot training program for older adults on the potential danger of drug-drug interactions and how to address them; (b) How the action will be accomplished: ENHANCE Registered Dietitians will coordinate with a pharmacist to review individual seniors' medications at four clinics in 2006-2007; (c) Anticipated outcome: Increased older adult awareness of the potential danger of drug-drug interactions; (d) Measurement of outcome: Number of dangerous drug-drug interactions prevented.</p> <p>Rationale for Revision: Clearly focus the objective, its method, and measure outcome.</p> <p>2007/08 Update: This objective will be extended to allow sufficient time to collect data for evaluation.</p>	07/01/05-06/30/09	Title III-D	Sue Kennedy	Revised Continue through fiscal year 08-09

Objectives (a) Nature of the Action (b) How Action will be Accomplished (c) Anticipated Outcome (d) Measurement of Outcome	Project Start & End Dates	Title IIIB Funded PD or C	Accountable Party/Lead	Status
<p>2.13 New Objective: (a) Nature of the action: ENHANCE Registered Dietitians will conduct 860 health promotion/disease prevention clinics in FY 2006-2007; (b) How the action will be accomplished: ENHANCE Registered Dietitians will meet with congregate site managers and will select and conduct clinics for seniors including but not limited to topics such as diabetes, heart disease, high blood pressure; (c) Anticipated outcome: Increase seniors' knowledge of chronic diseases and how to manage them. (d) Measurement of outcome: Pre- and post- tests.</p> <p>2007/08 Update: This objective will be extended to allow sufficient time to collect data for evaluation.</p>	07/01/06- 06/30/09	Title III-D	Sue Kennedy	New Continue through fiscal year 08- 09

Objectives (a) Nature of the Action (b) How Action will be Accomplished (c) Anticipated Outcome (d) Measurement of Outcome	Project Start & End Dates	Title IIIB Funded PD or C	Accountable Party/Lead	Status
<p>3.1 Develop and implement a complete re-design of the Integrated Care Management Program in order to improve service delivery and quality, by retaining a consultant and employee knowledgeable and experienced with the Linkages and Care Management/Case Management Program; includes analysis and solutions of SPA-specific service delivery gaps.</p> <p>Revised Objective: (a) Revise and implement the Integrated Care Management Program (ICMP) without Adult Protective Services (APS) funding; (b) Develop functional assessment, care plan, and care management frameworks, matching policies and procedures, and process outcome measurements, based on APS Quality Assurance and Partners in Care evaluations of ICMP in contrast with Linkages manual; (c) Improved and standardized program operations / administration and establishment of qualitative and quantitative program indicators; (d) Standard Operating Procedures in concert with Linkages program, confirmed training and review with providers, reports reflecting process outcome measurement and utilization management.</p> <p>2007/08 Update: This objective will be extended to allow for substantive redesign of the ICMP structure and format.</p>	07/01/05-06/30/09	PD	Robert R-Moore	Revised Continue through fiscal year 08-09

Objectives (a) Nature of the Action (b) How Action will be Accomplished (c) Anticipated Outcome (d) Measurement of Outcome	Project Start & End Dates	Title IIIB Funded PD or C	Accountable Party/Lead	Status
<p>3.8 Pilot the marketing of the AAA's Community Connection Web Site on long-term care services in the cities with an age 60+ population of 20% + (per census 2000); evaluation analysis will result in web site improvements.</p> <p>Revised Objective: (a) Continuously improve the Area Agency on Aging's Community Connection website; (b) Add survey questions to website, capture consumer input on its ease of use, gaps, areas in need of improvement, thoroughness of information, trends, and modify the website accordingly; (c) Improved information and access website for older adults, caregivers, and adults with disability in Los Angeles county; (d) 80% decrease from baseline in consumer feedback on trended opportunities for improvement.</p> <p>2007/08 Update: This objective will be extended to allow sufficient time to design/implement user input, and collect data for evaluation.</p>	07/01/05-06/30/09	PD	Anna Avdalyan	Revised Continue through fiscal year 08-09

APPENDIX II – PSA #19**Check each applicable planning cycle:**☐ FY 2005-06☐ FY 2006-07☒ FY 2007-08☐ FY 2008-09**PUBLIC HEARINGS****CONJOINT HEARINGS: PSA 19 COUNTY & PSA 25 CITY AREA AGENCIES ON AGING**

CCR Article 3, Section 7302(a) (10) and Section 7308

Date	Location	Speakers	Major Issues	Attendees
Wednesday, April 4, 2007 10:00 AM – 12:00 PM <i>Topic: Transportation</i>	Mid-Valley Regional Library 16244 Nordhoff Street North Hills, CA 91343	Chip Hazen, ADA Compliance Officer, MTA John Fong, Supervising Transportation Planner, Dept. of Transportation	<ul style="list-style-type: none"> Transportation for the valley area 	14
Tuesday, April 10, 2007 12:30 PM – 2:30 PM <i>Topic: Lesbian, Gay, Bisexual & Transgender Issues (LGBT)</i>	Assistance League of Southern California 1360 N. St. Andrews Place Hollywood, CA 90028	Farina Dary, Program Manager, L.A. Gay & Lesbian Center Ric Rckles, AAA Advisory Council Marsha Clark, Clinical Social Worker, Dept. of Mental Health	<ul style="list-style-type: none"> Housing for LGBT population Transportation for LGBT population Support for LGBT population 	42
Wednesday, April 11, 2007 10:00 AM – 12:00 PM <i>Topic: Homelessness/Veterans</i>	Wilmington Senior Center 1371 Eubank Avenue Wilmington, CA 90744	Ed Woods, President of Council on Aging James Don, Assistant General Manager, City of LA Dept. of Aging Charles Mitchell Orlando Ward, Director of Public Affairs, The Midnight Mission Steve Renahan, Consultant, Homeless Older Adults Project Shelter Partnership	<ul style="list-style-type: none"> The need for outreach on veterans services Mental Health resources Training on the role of IHSS care providers 	48
Friday, April 20, 2007 10:00 AM – 12:00 PM <i>Topic: Older Women's Issues</i>	Willowbrook Senior Center 12915 Jarvis Avenue Los Angeles, CA 90061	Ann Dunn, Commission on Status of Women Rose Borja, AAA Advisory Council Eleanor Brown, AAA Advisory Council	<ul style="list-style-type: none"> Challenges for Caregivers Transportation for women 	24

COUNTY AREA AGENCY ON AGING, PSA 19 PUBLIC HEARINGS

Date	Location	Speakers	Major Issues	Attendees
Monday, March 26, 2007 10:00 AM – 12:00 PM	Public Forum – Area Agency on Aging Advisory Council 3175 W. 6 th Street, Room #105 Los Angeles, CA 90020	Chip Hazen, ADA Compliance Officer, MTA	<ul style="list-style-type: none"> Transportation 	45
Thursday, April 12, 2007 1:00 PM – 3:00 PM	Santa Clarita Valley Community Service Center 24271 San Fernando Road Newhall, CA 91321	Natalie Ambrose, AAA Advisory Council	<ul style="list-style-type: none"> Lack of affordable housing & transportation in Santa Clarita valley 	16
Monday, April 16, 2007 1:00 PM – 3:00 PM	East L. A. Community Service Center 133 N. Sunol Drive Los Angeles, CA 90063	Natalie Ambrose, AAA Advisory Council Chip Hazen, ADA Compliance Officer, MTA	<ul style="list-style-type: none"> Transportation 	14

All of the items below must be discussed at each planning cycle's Public Hearings

- Discuss outreach efforts used in seeking input into the Area Plan from institutionalized, homebound, and/or disabled older individuals. Posted at facilities, libraries, and in newspapers
- Proposed expenditures for Program Development (PD) and Coordination (C) must be discussed at a public hearing. Did the AAA discuss PD and C activities at a public hearing?
☒ Yes ☐ Not Applicable (check only if PD and C funding is not being used)
☐ No
 If No, Explain:
- Summarize the comments received concerning proposed expenditures for PD and C, if applicable.
- Were all interested parties in the PSA notified of the public hearing and provided the opportunity to testify regarding setting of minimum percentages of Title III B program funds to meet the adequate proportion funding for Priority Services? (*See Appendix V*)
☒ Yes
☐ No
 If No, Explain:
- Summarize the comments received concerning minimum percentages of Title III B funds to meet the adequate proportion funding for priority services. (*See Appendix V*) Improvement of information within MTA was a common theme, and more information & assistance support from AAA were raised.
- Summarize other major issues discussed or raised at the public hearings.
See above grids with topical summary categories
- List major changes in the Area Plan resulting from input by attendees at the hearings. Area Plan update contains new objective, to focus on increasing an I&A collaboration across the available services of multiple departments.

SECTION 6

Organization Chart

TRANSMITTAL LETTER

LOS ANGELES COUNTY

PSA Number: 19

☐ 2005-09 Area Plan
08-09☐ FY 06-07☒ FY 07-08☐ FY

This Area Plan Update is hereby submitted to the California Department of Aging for approval. The Governing Board and the Advisory Council have each had the opportunity to participate in the planning process and to review and comment on the Area Plan. The Governing Board, Advisory Council, and the Area Agency Director actively support the planning and development of community-based systems of care and will assure compliance with the assurances set forth in this 2005-2009 Area Plan. The undersigned recognize the responsibility within each community to establish systems in order to address the care needs of older individuals and their families and caregivers in this planning and service area.

1. (Signed) _____

Supervisor Michael Antonovich
Chair, Governing Board_____
Date

2. (Signed) _____

Pete McGrath, President
Area Agency on Aging Advisory Council_____
Date

3. (Signed) _____

Cynthia Banks, AAA/DCSS Director
Aging and Adult Services, Area Agency on Aging_____
Date